

## Summary of Duties

Under the direction of the Operations Coordinator, the Ride Operators open, inspect, operate and close the Storybook Gardens amusement rides, providing for a safe and enjoyable experience for all riders.

## General Job Responsibilities

- Ensure a clean and safe ride area.
- Conduct daily inspections of the ride and surrounding area and maintain accurate inspection records.
- Report problems, issues, hazardous conditions.
- Advise visitors of safety precautions prior to starting ride.
- Check rider heights to confirm rider meets the safety requirements for the ride.
- Open, operate and close ride.
- Monitor rider behavior while the ride is in operation and correct unsafe behavior as required.
- Collection and submission of tickets for all rides.
- Provide exceptional customer service for all guest inquiries, concerns and complaints.
- Administer basic First Aid as required and provide comfort and care to children in need.
- Be flexible to work a variety of areas in the park as demanded from park needs.
- Ensure all Storybook Gardens policies and procedures are followed.

## Qualifications / Experience

- High level of comfort in working with the public.
- Demonstrated ability to work independently with minimal supervision.
- Able to work outdoors in a variety of conditions.
- CSA footwear is required for this position.
- Current Standard First Aid & CPR certificate prior to start date.
- Current Police Information Check (PIC) satisfactory to the City of London.
- Completion of 100% staff training is a condition of employment.
- Minimum age 16 by start of employment

## Other Information

- Up to 18 weeks of employment. Shifts for this position will regularly be scheduled on weekdays, weekends and/or holidays, between May 1<sup>st</sup> and September 4<sup>th</sup>, 2017. Staff will be scheduled for 8-40 hours / week during May and June (depending on school / availability) and 24-40 hours / week through July and August. Mandatory training is scheduled during the first week of May.
- Positions will be filled on an ongoing basis. Hiring Clinics will be held on TBA; applicants who reach this stage of the hiring process must be available to attend in person for one of these dates.
- **\*\* PLEASE name upload documents (resume, etc.) starting with your LAST NAME, then FIRST NAME**