

## Summary of Duties

Under the direction of the Concessions Coordinator, concessions staff work in one of the park's food service locations, responsible for all tasks necessary to provide high quality food services to park guests, including food prep, cooking, cleaning, cash handling, and inventory control.

## General Job Responsibilities

- Provide exceptional customer service.
- Cash handling, making accurate change and maintaining an accurate float.
- Balancing daily cash, debit and credit card receipts and reconciling with reports and cash float.
- Use of computer point of sale system.
- Consistent and safe preparation, cooking and serving of a variety of food and drink items.
- Administer basic First Aid as required and provide comfort and care to children in need.
- Ensure all City of London policies and practices are adhered to.
- Be flexible to work a variety of areas in the park as demanded from park needs.

## Qualifications / Experience

- Previous experience in a food service environment an asset.
- Ability to work in a fast-pace, customer service environment.
- Completion of 100% staff training is a condition of employment.
- Second language would be an asset (please include on your resume).
- Standard First Aid with CPR/AED and Safe Food Handling certification are required for this position.

## Other Information

- Up to 18 weeks of employment. Shifts for this position will regularly be scheduled on weekdays, weekends and/or holidays, between May 1<sup>st</sup> and September 4<sup>th</sup>, 2017. Staff will be scheduled for 8-40 hours / week during May and June (depending on school / availability) and 24-40 hours / week through July and August. Mandatory training is scheduled during the first week of May.
- Positions will be filled on an ongoing basis. Hiring Clinics will be held on January 21, February 11 and March 25; applicants who reach this stage of the hiring process must be available to attend in person for one of these dates.
- **\*\* PLEASE name upload documents (resume, etc.) starting with your LAST NAME, then FIRST NAME**
- Successful applicants will be offered positions contingent upon the applicant providing proof of current Standard First Aid/CPR certification and a current (with the past 12 months) Police Information Check (PIC) **prior to the commencement of employment** (May 1).